Description

The SU-5/A Software Upgrade Kit enables users of the RFC-1/B Remote Control to obtain features provided by the latest software. This kit contains a replacement microprocessor IC for the RFC-1, a replacement speech processor, a new Instruction Book, and these Installation Notes.

Replacing the Speech Processor

The first step in the conversion process is to swap the speech processor with the replacement. The chips are in sockets so this is easy to do. To remove the synthesizer chip, first disconnect all cables from the RFC-1/B. Remove the two screws from the front panel. Remove the front panel and bezel. Slide the PC board out the front of the enclosure. The speech processor IC is at location U4 and is installed in a 28 pin DIP socket. With the connectors on the board facing down, U4 will be near the upper right corner. The part number on the chip is “ISD2590”.

![Figure 1; Location of speech IC ISD2590](image)

To remove the old speech processor, alternately pry each end of the chip out of the socket with a small screwdriver. Handle and store both IC’s observing normal CMOS precautions for static electricity discharge. Install the new speech processor in the empty socket noting the proper orientation of the IC in the socket. Be sure all 28 pins on the module are inserted into the appropriate slots on the socket and firmly push the IC down until it is seated.

Memory and User Options

All of the user options and programmable parameters of the RFC-1 are stored in non-volatile memory that remains intact if power is interrupted. However, since the memory is in the microprocessor, any settings that were programmed in the old processor are lost during the upgrade. Make notes on any settings that will be transferred to the new system before removing the RFC-1/B from service and pulling the microprocessor.
Exchanging the Microprocessor

The next step is to swap the old microprocessor with the new one. The microprocessor is U5 and is installed in a square 52 pin socket. The microprocessor is the square black thing in the middle of the socket. Remove the existing microprocessor with a 52 pin PLCC extraction tool or make your own extraction tool using a jumbo paper clip (small paper clips may not be strong enough). Bend the clip as shown in Figure 2. The dimensions are not critical.

![Figure 2; IC extractor from jumbo paper clip](image)

To use the "paper clip" extractor, insert the end with the small (1/32") hook into one of the two diagonal corners of the socket which has a slot to accept it, with the hook pointing toward the microprocessor. With the hook portion worked under the microprocessor and your finger in the ring, pull straight out. Repeat with the other corner until the microprocessor is raised enough to remove it.

*It is tempting to insert a small screwdriver into the slots at the corners of the socket and attempt to pry the processor out of the socket. PLEASE DO NOT TRY THIS! The corners of the socket cannot take the pressure and they will break.*

![Figure 3; Microprocessor installed in PLCC socket](image)

Handle and store both the old and new microprocessors observing normal precautions for static sensitive devices. Install the new microprocessor with the arrow inside the base of the socket pointed toward the top (beveled) end of the microprocessor. Be sure all contacts are aligned with the appropriate slots on the socket. Then simply push the microprocessor straight down until the top of the chip is flush with the top of the socket. Reinstall the PC board, bezel, front panel and screws.
Programming the Hardware Version

Before the RFC-1 is used, you must first determine which of the two hardware versions of the RFC-1 you have: the "early" or the "late." The hardware version can be determined from the small label on the bottom of the RFC-1 case. The early versions range from Hardware Version 1.00 to 1.05. The late versions are 1.99 through 2.02. If the label is gone or illegible, there are other ways to tell which one you've got.

- If you purchased your RFC-1 new significantly after 8/26/90, you've most likely got a late version.
  If you purchased your RFC-1 new significantly before 8/26/90, you've most likely got an early version.

- Open up the RFC-1 case and examine the PC board. The early versions had a 1.25 inch by 1 inch black "Xecom" module in them. The late version has a 1.25 inch by 1 inch "Prem" transformer.

- Get the serial number of your RFC-1 and call Sine Systems. We can look it up and let you know which version you've got.

If you have a late version, no additional action is needed--your RFC-1 is ready to go. If you have an early version, one more step is necessary.

The following step should be performed only if you have an early hardware version RFC-1/B. This step must be performed one time when the new microprocessor is first installed and it is essential. Connect the RFC-1 to the ribbon cable and apply power to the RP-8 panel. Connect a telephone to the "TELEPHONE" jack. Pick up the telephone and push the "Local Control" button on the RP-8. The RFC-1 should say "This is RFC-1/B." Then:

Press  RFC responds
80    "Enter Advanced Programming Security Code"
4150  "Enter four digit address"
0996  "Memory address 0996."
0#    "Zero"
※     "Exit"
99    "Goodbye"

The RFC-1 is now ready for use.
Power Supply and Memory

All of the user options and programmable parameters of the RFC-1 are stored in non-volatile memory that remains intact if power is interrupted. The clock/calendar requires continuous power and the system will lose the time and date if power is lost. When power is restored the clock does not advance. Resetting the clock/calendar is simple but programmed events may be missed if the clock is not running.

This problem can be eased by setting the Power Failure Alarm. This feature causes the RFC-1 to call and report power failures when AC power is restored. The operator that receives the call can reset the clock and calendar and check the status of devices connected to the RFC-1. For critical applications an uninterruptable power supply is a better solution.

With a proper UPS the RFC-1 can operate normally for extended periods without AC power. A small, inexpensive UPS designed for personal computers will power the RFC-1 for about 1.5 hours. These low end supplies are not "instant switching" but this should not be an issue because the filter capacitor in the RFC-1 will store enough energy to cover the switching time.

For those who are so inclined, the new instruction book includes a schematic for a do-it-yourself backup battery power supply as well as programming information for the power failure alarm discussed previously.

Exceptions for Early Hardware Versions

Software version 5.00 for the Sine Systems RFC-1/B Remote Facilities Controller was released in February 1994 and is suitable for use with RFC-1/B hardware versions 1.99 and later. The software resides in the microprocessor (firmware) and determines all of the operating characteristics of the RFC-1/B. Version 5.x software may also be used with hardware versions preceding 1.99 if appropriately programmed (as described above). Due to the slightly different hardware configuration of the earlier units, the following exceptions apply to the operating characteristics discussed in the RFC-1 Instruction Book:

1. When operated locally, the RFC-1/B will not say "Ring-Ring" as an indication that someone is calling on the telephone line.

2. The RFC-1 will have no automatic hang-up detection. A timer will cause the RFC-1 to hang-up after 2.5 minutes (user-programmable) of non-use, or the operator may hang up manually with the command 99.

3. With hardware versions 1.99 and later, both the dial-up port and the dedicated control port can be activated for use at the same time (although they may not actually be used concurrently). In hardware versions 1.05 and earlier, it is an "either/or" situation. The dial-up port can be activated (this is the normal case) or the dedicated port can be activated, but they cannot be used together. In hardware versions 1.05 and earlier, if the dedicated control port is activated, the RFC-1/B will not respond to a telephone call on the dial-up port.